



E-Gov for Alexa Delivers 24/7 Service to Citizens

Imagine providing citizens the convenience of simply asking a question about local events, community issues or reporting concerns and receiving an instant response. The technology is here. You can make this happen with *E-Gov for Alexa*!

E-Gov for Alexa could be your community’s first Artificial Intelligence assistant and a great addition to your team! We see digital assistants such as Amazon’s Alexa, Apple’s Siri, Google Assistant and Microsoft’s Cortana as an unstoppable trend, and *E-Gov for Alexa* is our first step toward helping communities prepare for this inevitability. Embrace the latest technology trends with *E-Gov for Alexa* and:

- ❖ *Engage with your community using cutting-edge technology*
- ❖ *Improve service and communication for your citizens*
- ❖ *Build trust with your community in providing 24/7 easy access to information they want*
- ❖ *Save staff time in helping eliminate daily, mundane phone inquiries*
- ❖ *Stay current on what citizens are asking about*

***E-Gov for Alexa* is a powerful tool with a wide range of capabilities, yet has an easy set up process!**

Powerful tool, yet easy set up

Alexa,
Ask E-Gov
about...

- ... *Local Events*
- ... *Reporting Concerns*
- ... *Community Issues*

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E-Gov for Alexa



Here are some examples illustrating the types of questions *E-Gov for Alexa* can answer instantly at the citizens prompt,

“Alexa ask E-Gov”:

- ❖ *Can you report tall grass at 625 Maple Street?*
- ❖ *Can you report a pot hole at the corner of 9th and Liberty Street?*
- ❖ *Where do I vote?*
- ❖ *How do I file a private complaint?*
- ❖ *What is our branch Library’s phone number?*
- ❖ *Who are the town council members?*
- ❖ *When is the next council meeting?*
- ❖ *When is my property tax bill due?*
- ❖ *What are the Trick or Treat hours this year?*
- ❖ *Can you reserve the township lodge hall for me on October 28th?*
- ❖ *Can you report a traffic light out at the corner of Main and 1st street?*
- ❖ *Are the soccer games rained out?*
- ❖ *What events are happening in our Township this weekend?*
- ❖ *Do I need a permit for a new deck?*
- ❖ *Where is the Farmers Market?*
- ❖ *When will you plow my street?*
- ❖ *Where do I obtain a marriage license?*
- ❖ *How long will Lake Street be closed?*

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Here's what customers are reporting about *E Gov for Alexa*:

- ❖ *Our staff thought it was pretty cool!*
- ❖ *Our FAQ's now benefit website users and Alexa users!*
- ❖ *Having the ability to view the Alexa queries is a great way for the city to see what information people are searching!*
- ❖ *It will be an extremely helpful tool for any user!*

Don't be left behind! Embrace voice interaction technology today and be on the forefront as this technology inevitably becomes a means of communication your citizens will rely upon for daily interactions.

E-Gov Link helps local governments get the most out of their technology investment. We are always looking for ways to help improve citizen service and save staff time.

[Build a Stronger Link to Your Community with E-Gov Link!](#)

Create a more user-friendly experience
Provide residents more self-service options
Save staff time and increase productivity

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